

Mountain Shadows Support Group's Title VI Notice to the Public

Notifying the Public of Rights under Title VI

Mountain Shadows Support Group (MSSG) is committed to ensuring that no person shall be excluded from the equal distribution of its services and amenities because of race, color or national origin in accordance with Title VI of the Civil Rights Act of 1964.

- MSSG provides services and operates programs without regard to race, color and national origin in full compliance with Title VI.
- Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI while riding MSSG services may file a complaint with MSSG. All complaints will be fairly and objectively investigated.
- To file a complaint, you may contact our Title VI Program Administrator, Fred Lindahl at (760) 743-3713 ext. 382; or by email: flindahl@mtnshadows.org; or visit MSSG's corporate offices at 970 Los Vallecitos Boulevard, Suite 240 San Marcos, CA 92069.
- For more information about MSSG's Title VI program and complaint procedure, contact (760) 743-3714; or visit MSSG's website: www.MtnShadows.org
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Title VI Program Coordinator, FTA Office of Civil Rights, East Building, 5th Floor – TCR, 1200 New Jersey., S.E., Washington, D.C. 20590